Sometimes it can be difficult to navigate the maze of the federal government. Congresswoman Kaptur's district office can help you obtain reliable information, order forms, and inquire on your behalf with a federal agency.

For assistance, please fill out the Letter of Authorization form found here and submit it to the Congresswoman's Toledo office.

Listed below are some of the agencies that Congresswoman Kaptur's office can help with. Please check their web sites before contacting the office because they may contain the information you need:

- Immigration and Naturalization Service
- Citizenship
- Adjustment of Status
- Family Based Petitions
- Employment Based Petitions
- Department of State
- Consular Affairs
- Immigrant Visa Processing at Foreign Posts
- Visitors' Visas for Foreign Nationals
- Passports for U.S. Citizens
- Social Security
- Medicare
- Veterans Administration
- Veterans Benefits
- Veterans Healthcare
- Internal Revenue Service
- United States Postal Service
- Department of Labor
- Labor Certification
- Office of Workers Compensation Programs
- Military Service and Records